V1 Document Management

EDD for Sage X3

Electronic **D**ocument **D**elivery

EDM for Sage X3

Electronic **D**ocument **M**anagement

PIA for Sage X3

Purchase **I**nvoice **A**utomation

SOA for Sage X3

Sales **O**rder **A**utomation

Release Note – R13.3 Hotfix Bundle 1

Updated – 20th October 2021

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Introduction

This document provides high-level details of Hotfix Bundle 1 for Sage X3 (R13.3)

You are encouraged to bookmark the Portal, which is regularly updated with information about the release:

http://support.wearev1.com/software/x3/R13

Release scope summary

R13.3 Hotfix Bundle 1 includes the following, which are explained in further detail throughout the remainder of this document:

- ► A number of performance improvements affecting:
  - o HTTPS
  - o BIS only sites
  - o All DbCapture Validation
  - o PO Number Extraction
- ► Fix for a bug in EDM Print Management introduced in Hotfix 2437
- ► Fix for DbArchive Cache cleaner deleting all emails
- ► Enhancement to EDM

Maintenance improvements

V1 EDM for Sage X3 release R13.3 also includes the below improvements.

PIA

Reference	Problem Summary	Solution
DMI-4022	DbCapture may have been configured to automatically extract PO numbers from Invoices. This was causing long delays to the validation process due the tool's interaction with Windows Defender.	The tool used to extract PO numbers has been modified and no longer poorly interacts with Windows Defender.
DMC-7464	Where Sage X3 uses HTTPS and its certificate is self-signed, any interaction with X3's web services were taking an excessive amount of time.	The tool used to interact with X3's web services has been modified.
DMI-4035	Excessive validation times on BIS only sites.	A new flag has been added (PROCESSORDERS). If this is set to 0 then no attempt will be made to process any PO numbers found on the document. If set to 1 then an attempt will be made to process orders.
DMI-4018	Performance issues in DbCapture due to the tool used to monitor requests to X3.	A new flag has been introduced (DEBUGMODE). When this is set 1 then the tool will be used to monitor requests to X3. When it is set 0 then the tool will not be used.
DMI-4103 & DMI-4039	When Archiving failed as part of the Export process from DbCapture, on the next attempt a duplicate invoice was created in X3.	A new field has been introduced to DbCapture. It contains the following options: Create in Sage and Archive, Archive only. It will default to the first option. If Archiving has failed but an invoice has been created in X3 then the second option can be used.

DMI-4139	If the PDF Pickup service is stopped but the DbArchive Cache Cleaner service is still running then any emails sent after the PDF Pickup Service is stopped are deleted.	The DbArchive Cache Cleaner settings have been modified to omit the PDF Pickup folders and the PDF Pickup service has been modified to clean up any imported emails.

EDD

DMI-3719	When a document is to be printed, the file name was incorrectly constructed. This meant that the document was not printed.	We now check that the filename is correct before printing. If it is incorrect it moves it to the FAILEDTOPRINT folder.

EDM

DMI-3752	Where files or folders are incorrectly named then the EDM service would not run correctly.	If a file is incorrectly named a failed folder will programmatically be created to move the file to and an email notification will be sent.